

# Practical Knowledge Translation

Educational Series

January 20, 2023, 11:30 to 12:30  
Room 1500 (Level 1, Conference Centre, SPH)

By Zoom or in person



## Truth Telling Through Patient Journey Mapping – Looking Back to Improve the Path Forward for Indigenous Patients

Presented by

**Neil Fowler**

Manager, Indigenous Wellness & Reconciliation

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Director, Indigenous Relations & Community Engagement

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Director, Indigenous Wellness & Reconciliation



### Zoom Meeting Information

Go to: <https://ubc.zoom.us/> and click on “Join a Meeting”  
Meeting ID: 91318 343657  
Passcode: 343657

**NOTE:** We will be using menti.com to launch interactive polls.  
The Menti code will be announced during the session.

**Questions?** Contact:

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<https://www.providenceresearch.ca/providence-health-care-practical-knowledge-translation>

### Learning Objectives

- Identify recurring issues in PHC’s health care environments including Indigenous-specific discrimination and racism
- Recognize the importance of Indigenous cultural services and develop insights for providing more culturally safe care
- Reflect on priorities for change that emerged from these patient experiences
- Reflect on own cultural safety journey and identify opportunities to take action



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