

CST GO-LIVE – INFORMATION FOR RESEARCHERS

On November 16, 2019, Providence Health Care's acute sites – St. Paul's Hospital, Mount Saint Joseph Hospital and Holy Family Hospital – implemented a new clinical information system, called **CST Cerner**, which replaces multiple aging existing systems.

Most active researchers at PHC who require access to patient charts should have completed either online training modules or attended a classroom session prior to the CST go-live date, depending on the level of access they require.

I'm a researcher who received CST training, but am having trouble accessing Cerner for research purposes. What should I do?

Any access issues, questions or concerns should be reported to the CST command centre at **604-806-9333** (press 2, then press 1). The command centre will be active for the first 4-6 weeks after implementation. Please note that issues will be triaged to prioritize clinical needs.

I'm a researcher conducting a study at PHC and require access to patient charts for research purposes. I have not received CST training. What should I do?

Training is mandatory for all users of the new clinical information system, including researchers. Training opportunities are available after the go-live date. The type and amount of training will depend on the level of access you require.

To arrange for training, please call the command centre at **604-806-9333** (press 2, then press 1) and be prepared to provide your full name, date of birth, and the number of an approved ethics certificate on which your name is listed to ensure provisioning can be processed without delay.

What is a PowerPlan, and does my study require one?

A PowerPlan is a pre-prepared set of electronic orders and associated instructions for a specific condition, procedure or element of treatment. Certain clinical studies at PHC where drugs are dispensed out of CST Cerner, or are being administered by hospital staff, will require a PowerPlan.

To determine whether your study needs a PowerPlan, call the CST command center at **604-806-9333** (press 2, then press 1) and they will log a ticket tagging the CST clinical trials team.

What is PowerTrials, and should my study be built in this application?

PowerTrials is an application within CST Cerner that allows some research information to be seen in the patient's clinical chart. This is especially important if the patient is on a drug or device type clinical trial where the nurses, physicians, pharmacy and other clinical staff are involved with the care or administration of the investigational product/device.

To determine if your study should be built in PowerTrials, call the CST command center at **604-806-9333** (press 2, then press 1) and they will log a ticket tagging the CST clinical trials team.

For more information about the CST project, please email PHC-CST@providencehealth.bc.ca or visit cstproject.ca.